



MUSE RESTAURANT BOOKING/CANCELLATION POLICY

Thank you for choosing to dine at Muse Restaurant.

For all guests attending Muse Restaurant, we do require guests to agree with our booking policy and cancellation terms, which are

- Due to social gathering guidelines, time and party size restrictions apply.
- Muse Restaurant offers a Four Course Menu format, priced from \$140 per person* only.
- ***We advise that Muse Restaurant is an adult focused, fine dining environment and should not be considered an appropriate venue to bring children to. Play areas and children's menus are not offered. As such, our team recommends that children, including infants, should not be included in your reservation. All children that do join you at Muse Restaurant are charged our full menu price* (regardless of age), and are the responsibility of their parent/guardian at all times. We ask that consideration be shown for your fellow guests by ensuring children remain seated at their table whilst dining at Muse and for noise levels, including those from electronic devices, are to be kept at a minimum.***
- We require all guests to sign-in to our guest registration system and agree to a temperature reading upon arrival to Muse Restaurant. Failure to do so will result in refused entry. We also recommend that all guests download and activate the Australian government COVID-19 tracking app before visiting our venue.
- Guests are to adhere with COVID-19 safe dining instructions implemented by Muse Restaurant staff during their visit. This includes preventing "mingling" and service of alcohol when guests are not seated at their delegated tables. Signage, including floor markings will be throughout our venue, which we ask you to follow. ***Everyone has an obligation to cancel their reservations and stay at home while displaying any symptoms, such as fever or coughing.*** Muse Restaurant staff have the right to refuse service and insist that anyone with these symptoms leave the premises.
- A discretionary 8% service charge is applied to all tables of 10 to 30 guests (*reducing to 5% for groups of 31 guests onward*) as a gratuity paid directly to our staff.
- A credit card guarantee will be required to place a reservation. A \$70 per person pre-authorisation will be placed upon your provided card when your details are recorded, this pre-authorisation will clear 24 hrs post visit. We do not process a deposit to your card, however, should you need to cancel your reservation or reduce the numbers in your party, you must give at least 24 hrs notice. Failure to do so will incur a cancellation fee of \$70 per person cancelled*. All cancellations must be submitted in writing to muse@musedining.com.au

Failure to arrive for your booking will also incur a charge of \$70 per person.

All reservations made at Muse Restaurant must be reconfirmed prior to the booking. We will endeavour to contact you, however, should we be unable to reach you, please call us to confirm your booking. We reserve the right to cancel your unconfirmed booking at our discretion and without notice.

* Menu price and cancellation fees are subject to change without notice.

Thank you for choosing to dine with us. We look forward to welcoming you to Muse Restaurant.